



North South East and Western Wear

Return/Exchange Form

Questions? Contact Customer Service
 1-800-608-9800 Toll Free in U.S.
 Hours: 8:00 a.m. - 9:00 p.m. Monday-Friday
 8:00 a.m. - 5:00 p.m. Saturday
 Email: customerservice@drysdales.com

STEP 1:

Please indicate which you would prefer:

Exchange Return

Complete as much information as possible (please print):

Customer ID #: _____ Order #: _____

Customer Name: _____

Address: _____

Daytime Phone Number: () _____

Email Address: _____

Instructions:

- Complete STEPS 1-3 and return this form with your shipment
 - Pack your shipment carefully in original carton, if possible
 - Please send your return via pre-paid UPS or insured Parcel Post.
- C.O.D.s WILL NOT BE ACCEPTED. • DELIVERY CHARGES ARE NOT REFUNDABLE.

Please send all returns/exchanges to:

Drysdales Catalog - Returns Dept
 1555 North 107th E Ave
 Tulsa, OK 74116

Method of Payment (Only If Balance Due on Exchange):

Check or Money Order

CC: Visa Mastercard American Express Discover

Acct #: _____

CVV#: _____ Exp Date: _____

Authorized Signature: _____

STEP 2 - I am returning:

Qty	Item Number	Description	Size	Color	Price	Reason Code	Total

Reason Codes:

- 1- Too Large 3- Too Long 5- Color Not Satisfactory 7- Defective (*Explain Below) 9- Arrived Late
 2- Too Small 4- Too Short 6- Quality Unsatisfactory 8- Sent Incorrect Item 10- Not as Shown or Described
 11- Other (Explain*):

Damaged Merchandise: If shipment is damaged in transit, you should immediately notify the delivering carrier, saving all cartons and wrapping.
ALTERED OR MONOGRAMMED ITEMS MAY NOT BE RETURNED.

STEP 3 - Please send me in exchange:

Qty	Item Number	Description	Size	Color	Price Each	Total

If there is a credit or refund due, we will either:

- Issue a refund check if you paid by check or money order
- Credit your credit card account if the order was charged
- If there is a balance due Drysdales, Inc., please indicate method of payment under STEP 1.

Exchange Total	
Less Price of Returned Items	
Balance Due (Credit/Refund)	